

14th February 2024

Dear Practice Manager,

We are writing to you to make you aware of the imminent rollout of the Kit4Care project across Devon. This is in a proof of concept phase and its mission, Kit4Care is part of prevention and early intervention, and reducing workload and cost for community based services (primary and social care). It is being run for three months with a limited group of practices and care companies to evaluate its effectiveness, and to develop a financial case for moving funds into practices and community based services.

Domiciliary care workers will be using remote monitoring technology to enable recipients of homecare to stay well and comfortable in their own home for longer and prevent rapid deterioration or avoidable admissions to hospital.

Domiciliary care workers are equipped with a monitoring device called the Blue Box, provided by Whzan Digital Health. The Blue Box enables care workers to record their client's vital signs and determine risk following the National Early Warning Score (NEWS-2) system.

We are currently working with health and social care colleagues across areas in Devon and with self-selecting GP surgeries in the following PCNs:

- Sound PCN
- Coast & Country PCN
- Newton West PCN
- Torridge PCN

Over the coming three months, we will be using the equipment to support the monitoring and management of patient health with the practices and supporting the provision of data to inform triaging decisions and expediting treatment for those who are identified as being at risk.

If your PCN or surgery is currently not part of this pilot, we'd like you to be aware of the possibility that a care worker or care agency will share a NEWS-2 score or individual measurement data with you. The decision to take the observations will be made at the care workers discretion based on how the patient presents during their home visit.

We're hoping that this enables increased confidence and accuracy of sharing patient wellbeing information between care workers and GP practices and a more collaborative approach to patient care.

The NEWS-2 score is meant to support your decision making about the patient's needs and appropriate treatment or referrals.

Please don't hesitate to get in touch with our Project Lead, Pia Barna at pia.barna@carecity.org in case of any questions or concerns or if you would like more information on the proof of concept - including taking part.

John Bryant Director of Integrated Care and Generative Relationships Learning and Development Centre